



A FTSE 250, UK-based, international and multi-divisional industrial group – Case Study

“Keith’s financial, best practice and change management skills plus an ability to work at all levels within multiple business locations and disciplines were key factors in achieving the desired goals.”

Director, Finance Shared Services

Challenge:

To implement a Finance Shared Services Centre, with an investment cost of £3m. UK division operated from several locations used multiple sets of business processes and different ERP platforms.

Solution:

- Highly efficient decision making support to business management
- Highly efficient transaction processing, accounting, credit control and financial reporting to the businesses
- Improved services at lower cost, with a customer focus and the ability to leverage for future business growth

Results:

- Finance Shared Services Centre went live using a single suite of standard business processes and as part of the go-live readiness assessment
- New business processes and controls reviewed by Deloitte Internal Audit Services and assessed as best practice
- Improvements to work flow accepted by key business stakeholders
- Key suppliers agreed to electronic invoicing and to absorb implementation costs